

Product Highlights:

- Centralized management for a distributed environment
- Pro-actively respond to network events
- Make changes in bulk
- Simplifies moves, adds, and changes across the enterprise reducing operational costs
- Delivers ready-to-use business metrics

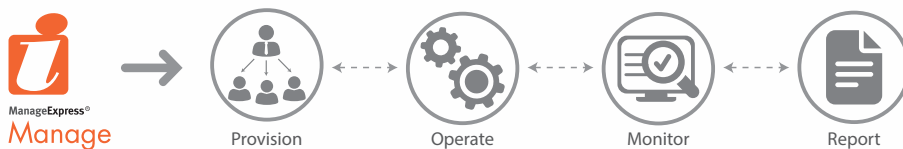


* Screenshot of ManageExpress iManage software.

A scalable and cost-effective solution for managing networked IP communication devices

ManageExpress iManage is a centralized management tool for Cisco ISR/ISR G2s, UC500s, and IADs, providing seamless management of voice, data, security and remote access technologies. ManageExpress iManage enforces consistency and simplifies moves, adds and changes thereby reducing operational costs in a distributed environment.

It is an excellent choice for organizations requiring a reliable and responsive solution for device deployment, administration and regular maintenance. The centralized provisioning, monitoring and management capabilities of ManageExpress iManage work directly with Cisco Integrated Service Routers, Integrated Access Devices, and Unified Communication 500 series devices.



Device Support

- Integrated Service Routers 800, 1800, 1900, 2800, 2900, 3800, and 3900s
- Integrated Access Devices (IAD)
- Small Business UC520, UC540, UC560
- Unified Communications Manager Express through 10.5
- Unity Express through 8.6
- Unified Survivable Remote Site Telephony through 9.0
- Unified Call Manager through 10.5
- Unity Connection through 10.5
- Analog Voice Gateways



A Multi-tenanted Solution

Features	Description
✓ Enterprise Directory Integration	Enables consistent identity and cost center management.
✓ Multi-Site Management	Scales from one site to tens of thousands of sites.
✓ Audit Trail	Maintains a record of what, when and by whom operations were performed.
✓ Role-Based Access Control	Allows creation, distribution and management of access rights and levels of interaction.
✓ Bulk Operations Support	Bulk MAC operations can be applied to multiple sites at one time.
✓ Policy Management	Enforces consistency and simplifies complex operations through templates. Administrators can define Dial Peer, Extension and Phone Templates allowing retail operations staff to add trunks, extensions and phones with minimal training.
✓ Music-on-Hold (MoH) Management	Provides easy management of MoH.
✓ AA Prompt Management	Dynamically stage and schedule promotional messages.
✓ Voice Mailbox Management	Mailbox settings can be easily viewed to make additions or changes.
✓ DHCP Management	Centrally manage DHCP pools, address reservations and exclusions.
✓ Monitoring	Real time monitoring information from Syslog, IP SLA probes, Netflow, RADIUS and SNMP.
✓ Business Intelligence	Views that correlate data in the system to provide intelligent reports for decision making.
✓ Security Management	Manage NAT/PAT, Firewall Templates, Firewall, EZVPN.
✓ Troubleshooting	Provides real-time views of the IP phone screen at a remote site. Monitors trunk status and phone status including checking if "DND" is set.
✓ Voice Management	Manage phones, extensions, and voice trunks.
✓ Image Management	Stage and schedule updates to phone images, IOS images and Cisco Unity Express modules.
✓ iPhone Integration	Manage key application elements using iBizVoice iPhone application.

System Requirements

- OS: Windows 2008R2 or 2012R2 server
 - Processor: 3.0 GHz or better
 - Cores: 4 or more
 - RAM: 12 GB
 - Disk Space: 200 GB
 - OS Services: IIS web and FTP
 - Browsers: Internet Explorer or Safari
 - VMware Supported: yes
 - VMware vMotion Supported: yes
 - Cisco UCS and UCS-E Supported: yes
 - Database Server: Microsoft SQL 2008R2*
- * Microsoft SQL 2008 Express is included with ManageExpress iManage however it has a 4GB database limit.

